**Quality Improvement Celebration Event**

**Programme**

**16th November 2017**

**South Lanarkshire Banqueting Hall,**

**Almada Street, Hamilton**

**ML3 0AA**

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| **Morning Session** |
| **09:30 – 10:00**  | **Registration & Refreshments** |
| **10:00 – 10:10**  | **Welcome** | Dr Iain Wallace, Medical Director |
| **10:10 – 10:30**  | **The Lanarkshire Quality Approach** | Dr Lesley Anne Smith, Director of Quality |
| **10:30 – 11:15**  | **Celebrating Success** | **Person Centred Visiting/End PJ Paralysis**Gillian McAuley, Chief of Nursing Services, Wishaw GeneralKaren Wilson, Senior Charge Nurse, Wishaw General |
| **Improving Continence in Care Homes**Jean Donaldson, Associate Director of Nursing, South Health & Social Care Partnership |
| **Paediatric Out of Hours**Pamela Buddy, Senior Charge Nurse, Paediatric Unit |
| **11.15 – 11.40**  |  **Refreshments & Poster Walk** |
| **11:40 – 12:30**  | **Good Intentions to Purposeful Actions** | Tommy Whitelaw, Project Engagement Lead, The Health & Social Care Alliance |
| **12.30 – 13:30**  |  **Lunch & Poster Walk** |
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| **Afternoon Session** |
| **13:30 – 13:45**  | **Introduction to World Cafe** | Marjorie McGinty, Head of Improvement |
| **13:45 – 16:00 World Cafes** | Facilitated discussion on the topics below |
| **Teaching QI Tools** | The Model for Improvement / Measurement for Improvement |
| **Raising Awareness****Large Scale Change** | Prescribing Quality & Efficiency Programme (PQEP) |
| Primary Care / Mental Health Transformation |
| **The Lanarkshire Quality Approach** | Good Intentions to Purposeful Actions – how can the LQA help? |
| **16:00 – 16:15**  | **Close** | Dr Lesley Anne Smith, Director of Quality |