

# QUALITY WEEK 19th to 23rd November 2018

Monday 19th November	Tuesday 20th November	Wednesday 21st November	Thursday 22nd November	Friday 23rd November
<p>8.30am Safety Huddle Pharmacy Update</p> <p>2.00pm Drop in sessions with Tea/coffee and cake (Sanctuary UHW) “Compassion, Values and Quality” 2.00pm - 2.30pm 2.45pm - 2.15pm 3.30pm - 4.00pm</p>	<p>8.30am Safety Huddle Pharmacy Update</p> <p>2.00pm-3.00pm (Knowledge Hub Room, Library) NHS Lanarkshire Quality Improvement Education Programmes - aEQUIP – Introduction to Quality Improvement (Drop in)</p> <p>3.45pm – 4.15pm Buzz Sessions on Quality Improvement for Physios</p>	<p>8.30am Safety Huddle Pharmacy Update</p> <p>9.00am – 5.00pm (Restaurant Level 0) Promotional Standards – Assurance and Evidence Team, Quality Directorate Assurance Team will be promoting amongst other things Duty of Candour, Early Resolution of Complaints, Data and Measurement Framework, Project Register and Toolkit</p>	<p>8.30am Safety Huddle Pharmacy Update</p> <p>2.00pm-4.00pm (Main Entrance) Patient Experience Stall (Lesley Mallon) <b>Raising Awareness:</b> ‘Care Opinion’ ‘We are Listening’ ‘Patient Stories’</p>	<p>8.30am Safety Huddle Pharmacy Update</p> <p>10.00am-11.00am (Knowledge Hub Room, Library) Quality Labs – 10 Essentials Awareness Raising Improvement advice (Drop in)</p> <p>11.00am-12.00pm (Knowledge Hub Room, Library) NHS Lanarkshire Quality Improvement Education Programmes – aEQUIP Introduction to Quality Improvement (Drop in)</p>
				<p>2.00pm (Sanctuary UHW) Great Taboo - George Beukan</p>

